

# MINI GUIDE

## additional handset feature description



# DUALphone™

*Taking internet telephony a step further*

3088

Make  
Skype™  
calls without  
a computer.



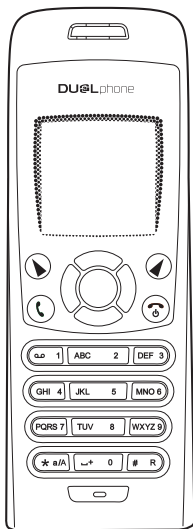
Cordless  
phone



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3088



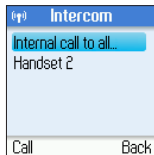
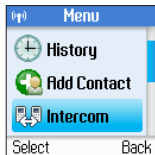
## ADDITIONAL HANDSET FEATURE DESCRIPTION

# 1. Additional handset feature description

By adding additional handsets the 3088 is equipped with an enhanced feature set providing PBX-like functionality. In the following pages these features are explained in details.

## 1.1 Intercom between handsets

To make an intercom call, select "Intercom" from the main menu (or access intercom via shortcut [RIGHT] from idle).



This will bring up the Intercom menu – from where you can choose to call directly to one handset, or make a call to all handsets in the system (all registered handsets will ring until one handset answers).

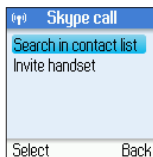
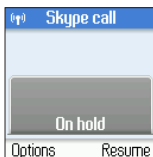
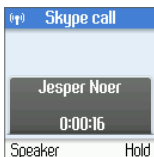
The other handsets will display information about which handset is calling:



The called handset can answer the call like any other call – by pressing "Talk".

## 1.2 Three-way conference between Skype and landline calls

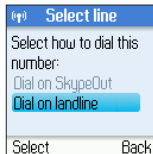
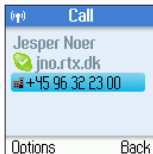
From the 3088 it is possible to host a three-way conference with the following combinations:



- One PSTN, one handset, one Skype call.
- One PSTN, two handsets.
- One Skype, two handsets.

A conference can be established in numerous ways, but always starts with an active call:

Put the call on hold to access the list of options, and choose whether the next call should be made to a contact or to an internal handset. In this example select “search in contact list” and then the contact to call.



Press call on the contact you wish to call. If more than one number exists for the selected contact you will be presented with a list of the numbers. (in this case the skypeid can not be called, since the Skype line is already in use).

Press call once again on the selected number and select which line to use (if a preferred line is not configured in settings).

The selected number is then dialed, while the Skype call remains on hold:

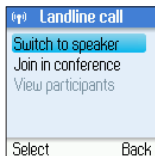


The active call is always presented in the foreground, and with a dark grey background. A light grey background indicates that the call is on hold. Once a connection is established, "Options" and "Swap calls" softkeys will appear.



Pressing "Swap calls" will put the active call on hold, and retrieve the held call.

Press “Options” to access the list of options available when having two calls.



“Switch to speaker” will enable handsfree.

“Join in conference” will combine the two calls to a three-party conference.



Pressing “End conf.” will separate the two calls again. Pressing “End” key will terminate both calls (Note: If conference consists of one remote part and two handsets, then pressing “End” key will just terminate the call on one handset – the other handset and external part will continue conversation).

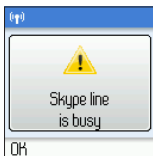
## 1.3 Attended call transfer

Call transfer can be made in two ways:

1. Initiated from another handset (barge in).
2. Initiated from the handset that has the call that needs to be transferred.

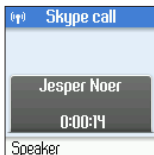
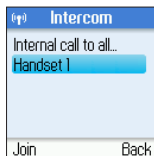
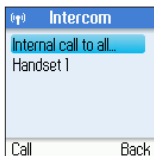
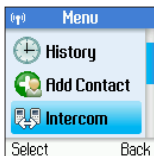
### 1.3.1 Initiated from another handset (barge in)

When one handset has an active call, then the other handsets will indicate that the line is in use:





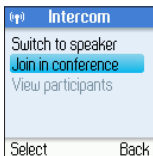
Press “OK” and then enter the Intercom menu.



Select the handset that has the call you wish to join. When selecting a handset that has a call that can be joined, the left softkey will change from “Call” to “Join”. Selecting “Join” will barge in on the call immediately (the existing parts will hear warning tones when someone barges in). If either of the handsets hang up, the **remaining handset will continue the conversation with the external part.**

### 1.3.2 Initiated from the handset that has the call that needs to be transferred

An attended transfer can be made by putting the active call on hold and inviting a handset. This is done in the same matter as described in section 1.2, except for selecting to “invite handset” instead of “Search in contact list”. Once the two calls have been made, join them in conference by selecting “join in conference” from the options menu:



The handset originating the call transfer can now hang up using the “End” key, and the conversation will continue between the external part and the handset that was invited.



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